

DAIMLER TRUCK

How to reset your password used to log in to your application via
Business ID

Guide



Introduction

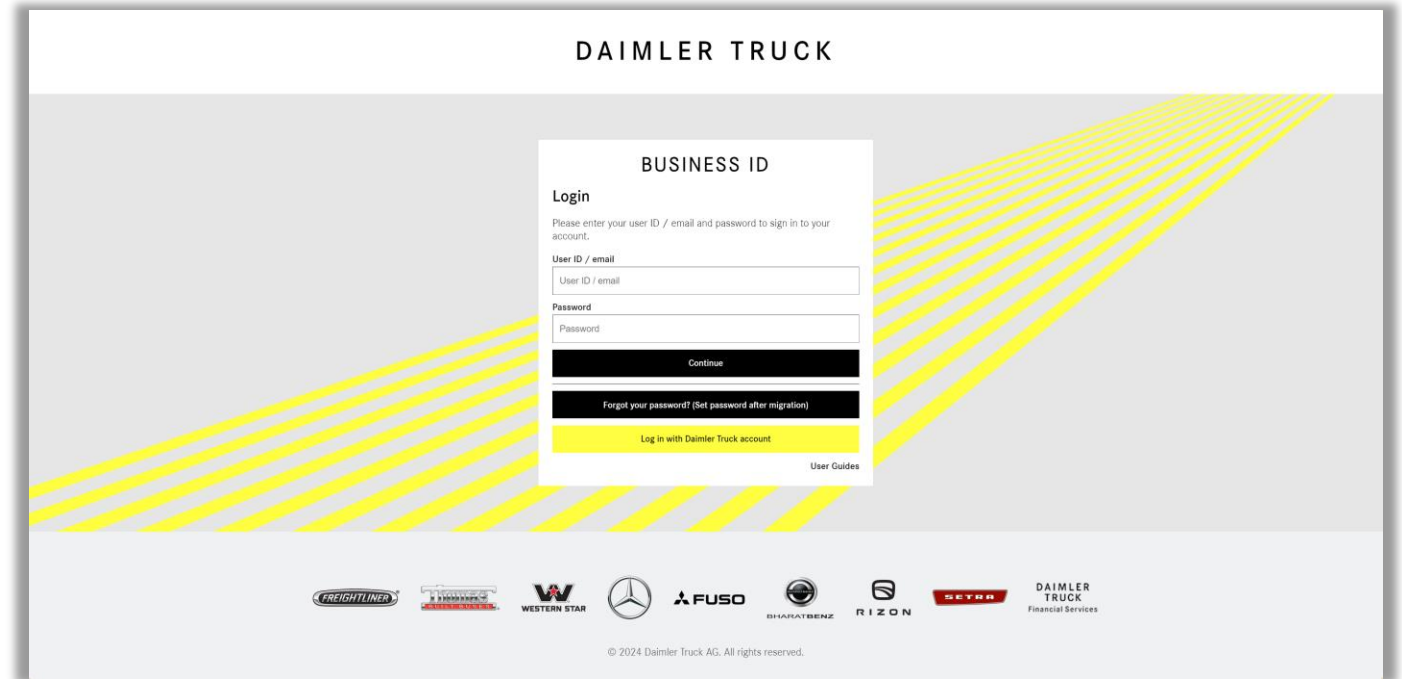
This guide provides information on how to reset your password used to log in to your application via Business ID if you do not have a Daimler Truck account (...@tbdir.net).

Please note: Users with a Daimler Truck account (...@tbdir.net) please use the Daimler Truck login "Log in with Daimler Truck account". You can reset your password using the following guide:

[How to reset your password.](#)

Step 1: Navigate to the Daimler Truck Business ID login page

Log in to your application to be directed to the login page of the Daimler Truck Business ID portal.



Step 2: Click "Forgot your password? (Set password after migration)"

If you do not have a Daimler Truck account (...@tbdir.net) please click "Forgot your password? (Set password after migration)" below the password entry field.

Please note: If you have a Daimler Truck account (...@tbdir.net), please click "Log in with Daimler Truck account" and follow the instructions. You can reset your password using the following guide: [How to reset your password \(sharepoint.com\)](#)

BUSINESS ID

Login

Please enter your user ID / email and password to sign in to your account.

User ID / email

User ID / email

Password

Password

Continue

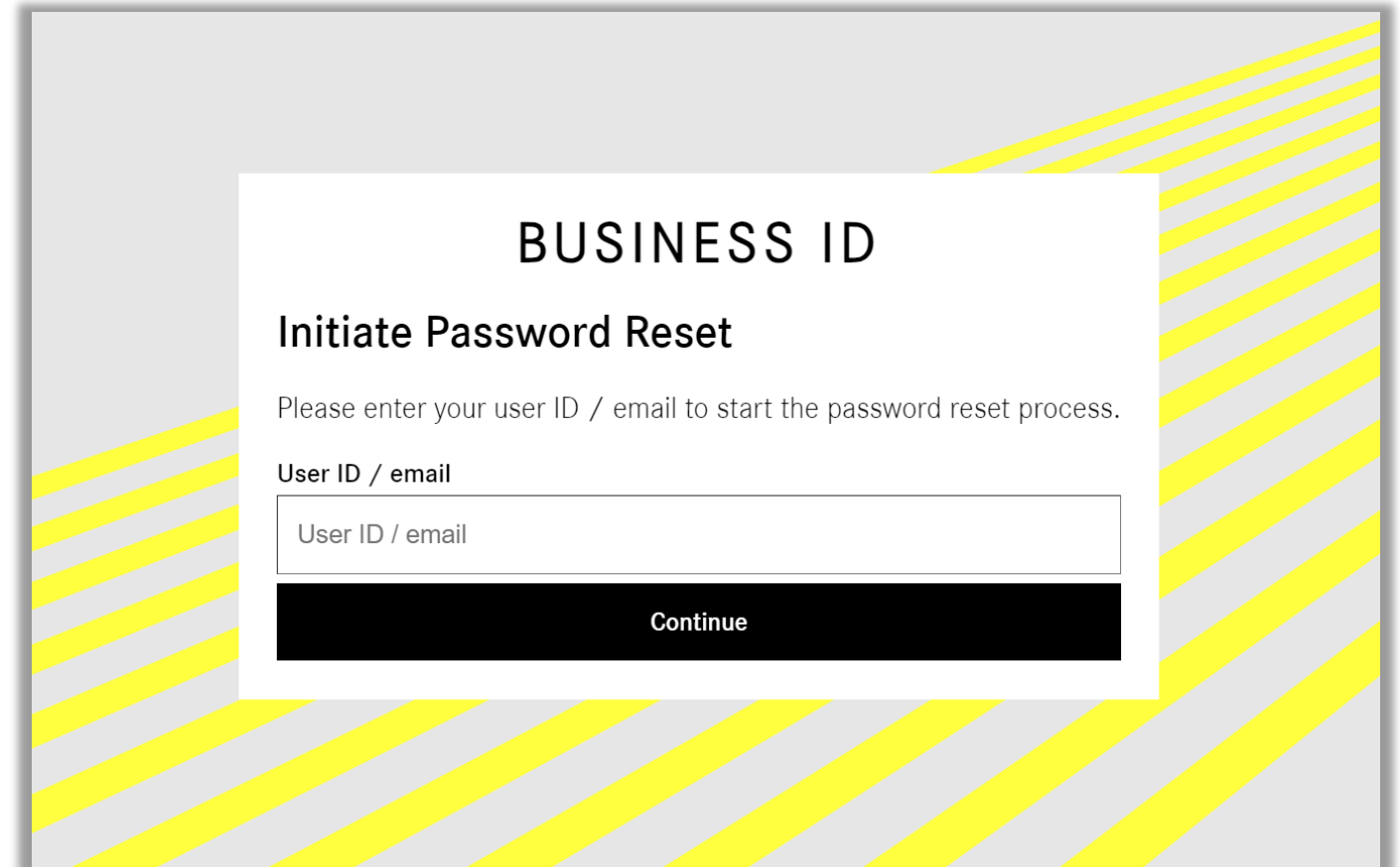
Forgot your password? (Set password after migration)

Log in with Daimler Truck account

User Guides

Step 3: Enter your user ID or email

Enter your user ID or email address that you used in the previous login system and click "Continue".

A screenshot of a web form titled "BUSINESS ID" for initiating a password reset. The form is centered on a background with diagonal yellow and grey stripes. It contains a title, a sub-header, a descriptive instruction, a text input field, and a "Continue" button.

BUSINESS ID

Initiate Password Reset

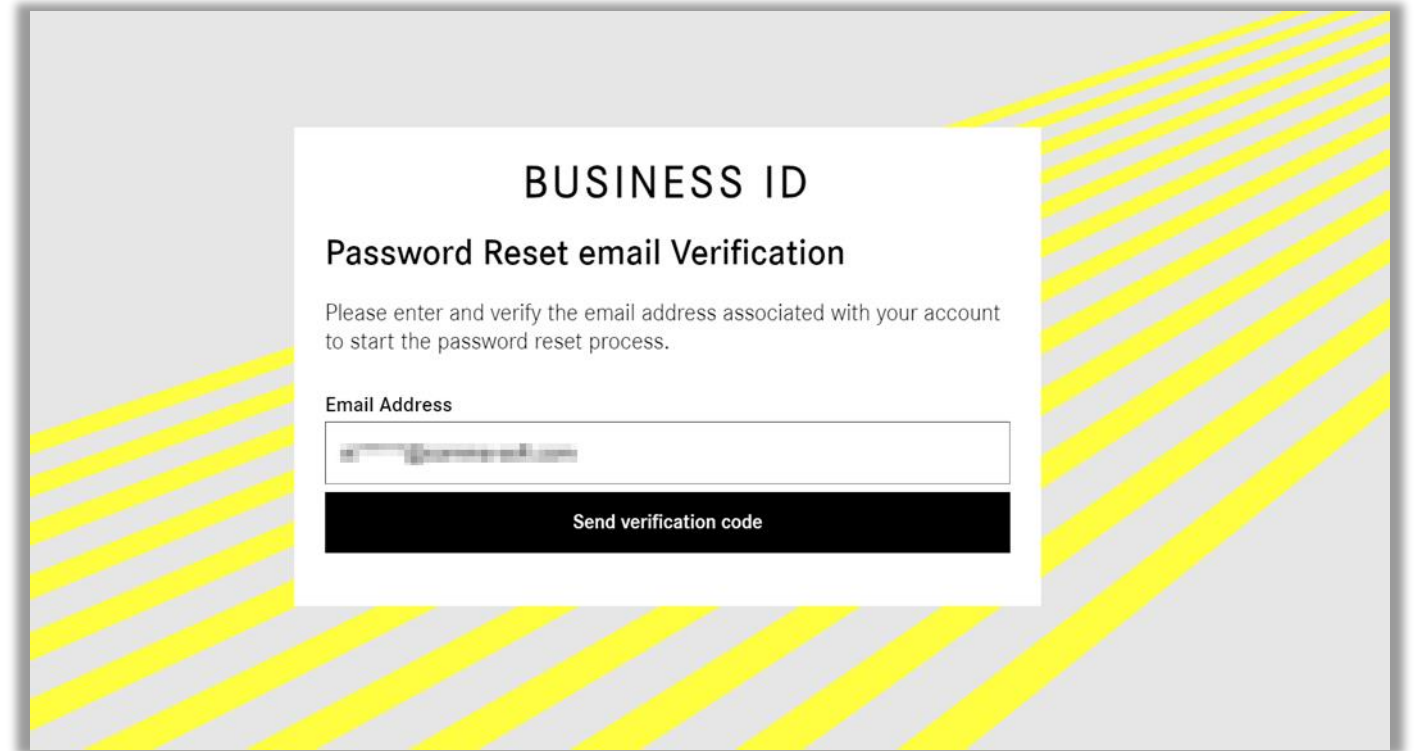
Please enter your user ID / email to start the password reset process.

User ID / email

Continue

Step 4: Request a verification code

Click "Send verification code" to request a verification code. The code is sent to the displayed email address.



BUSINESS ID

Password Reset email Verification

Please enter and verify the email address associated with your account to start the password reset process.

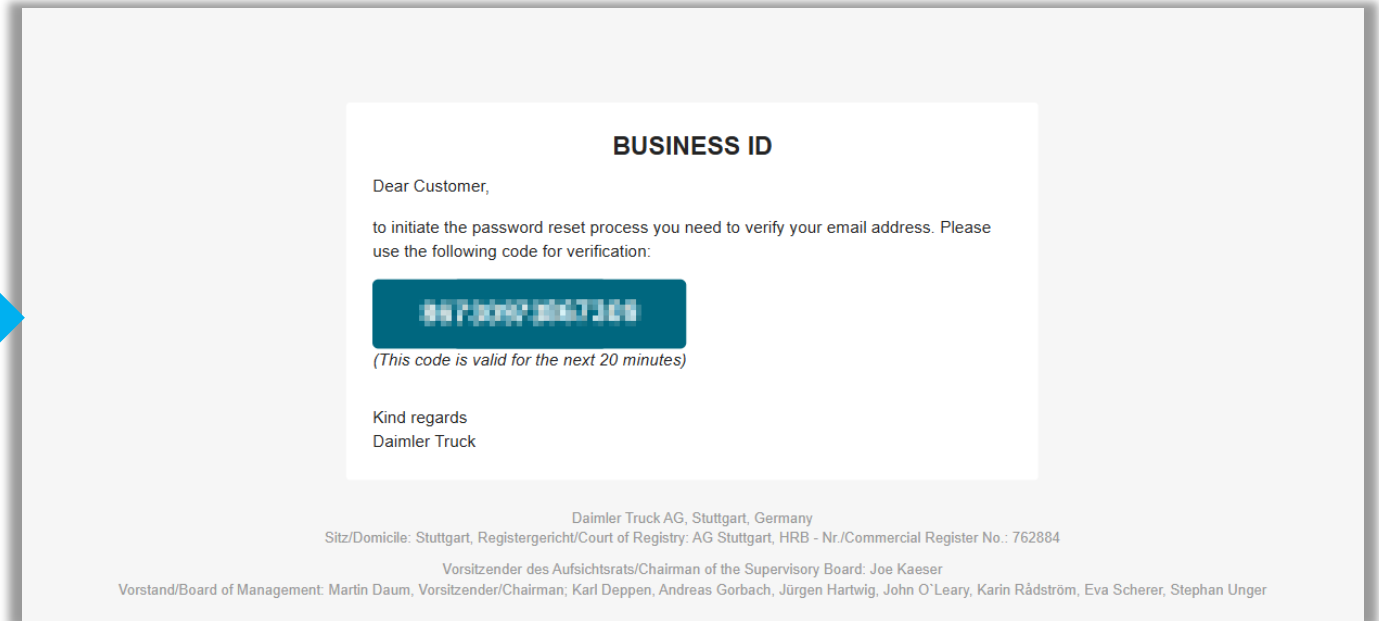
Email Address

Send verification code

Step 5: Check your email for the verification code

Open your email inbox and locate the email from Daimler Truck Business ID containing the verification code.

If you did not receive an email with a verification code please check your spam folder as well.



Please note:

The verification code sent to you is valid only for a short period (typically around 20 minutes).

Step 6: Enter the verification code

1. Enter the verification code you received in your email in the "Verification Code" field.
2. Click "Verify code" to proceed with the password reset process.

BUSINESS ID

Password Reset email Verification

Please enter and verify the email address associated with your account to start the password reset process.

Email Address

*****@comma-sof.com

Verification Code

Verification Code

1

2

Verify code

Send new verification code

Step 7: Enter a new password

After verifying the code, you will be directed to the Password Reset page.

1. Enter your new password in the field "Password".

Please note: Your password needs to meet specified criteria and has to include:

- One number,
- One lowercase character,
- One uppercase character,
- One special character,
- 8 characters minimum.

2. Click "Continue".

BUSINESS ID

Password Reset

Please enter a new password for your Daimler Truck Business ID account that fulfills the listed criteria and press 'Continue' to save the new password.

Password Show password

1 Password

Weak

One Number One special character
One lowercase character 8 characters minimum
One uppercase character

2 Continue

Step 8: Select Multi-Factor Authentication method

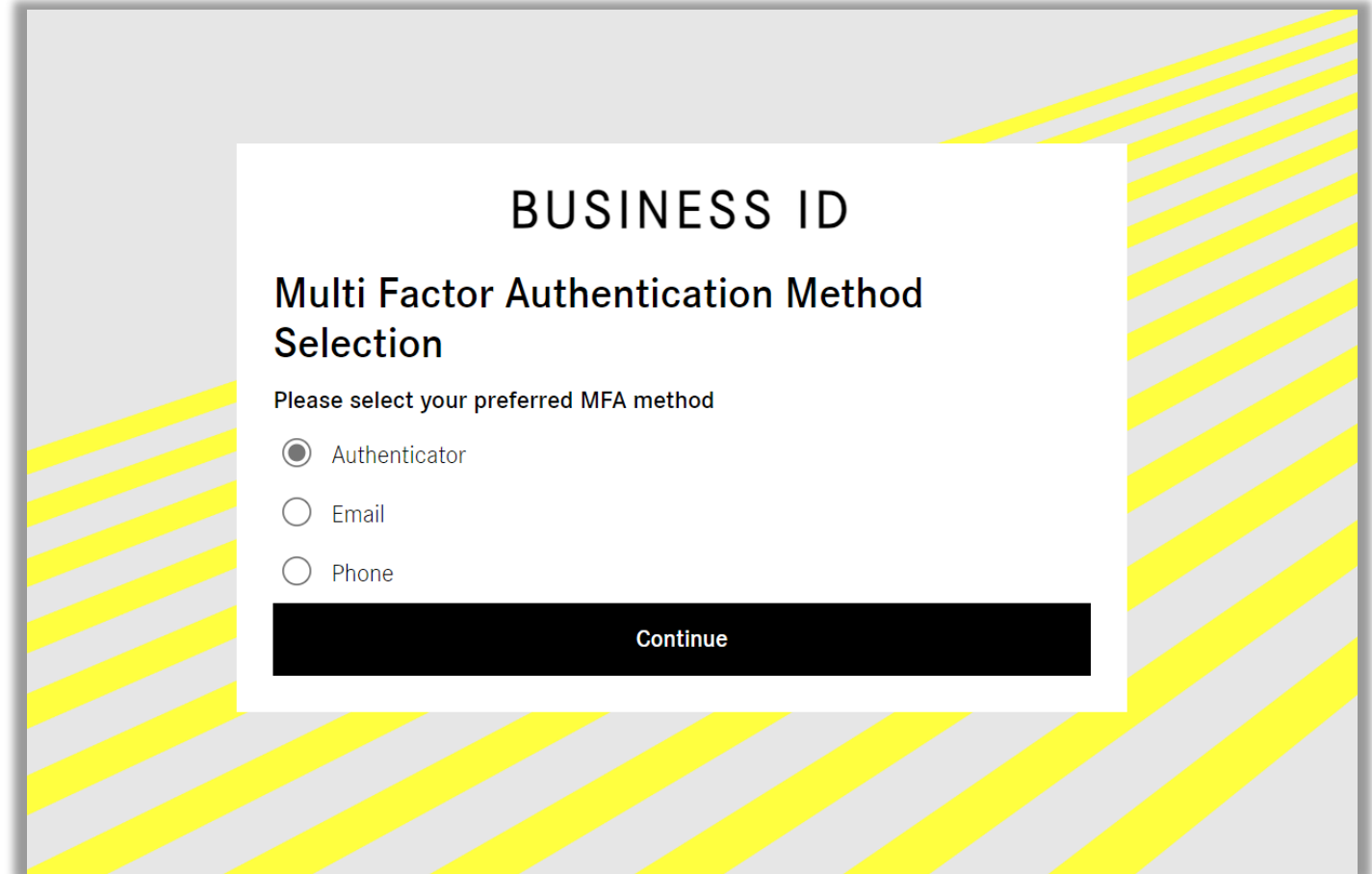
Select the method you want to use for Multi-Factor Authentication (MFA) and confirm by clicking "Continue".

Please note:

We recommend "**Authenticator**" with the Microsoft Authenticator App. Hence, this guide covers this option. More information is given in the Multi-Factor Authentication reset guide.

For "**Phone**" verification, select "Send Code" to receive a six-digit SMS code or "Call Me" to verify by pressing "#" during the incoming call. Your phone number must be registered.

If you choose "**Email**", you will receive an email with a six-digit code to verify your identity.

The screenshot shows a white dialog box titled "BUSINESS ID" with the subtitle "Multi Factor Authentication Method Selection". Below the subtitle, it says "Please select your preferred MFA method". There are three radio button options: "Authenticator" (which is selected), "Email", and "Phone". At the bottom of the dialog box is a black button with the text "Continue". The background of the entire image is a grey and yellow diagonal striped pattern.

BUSINESS ID

Multi Factor Authentication Method Selection

Please select your preferred MFA method

Authenticator

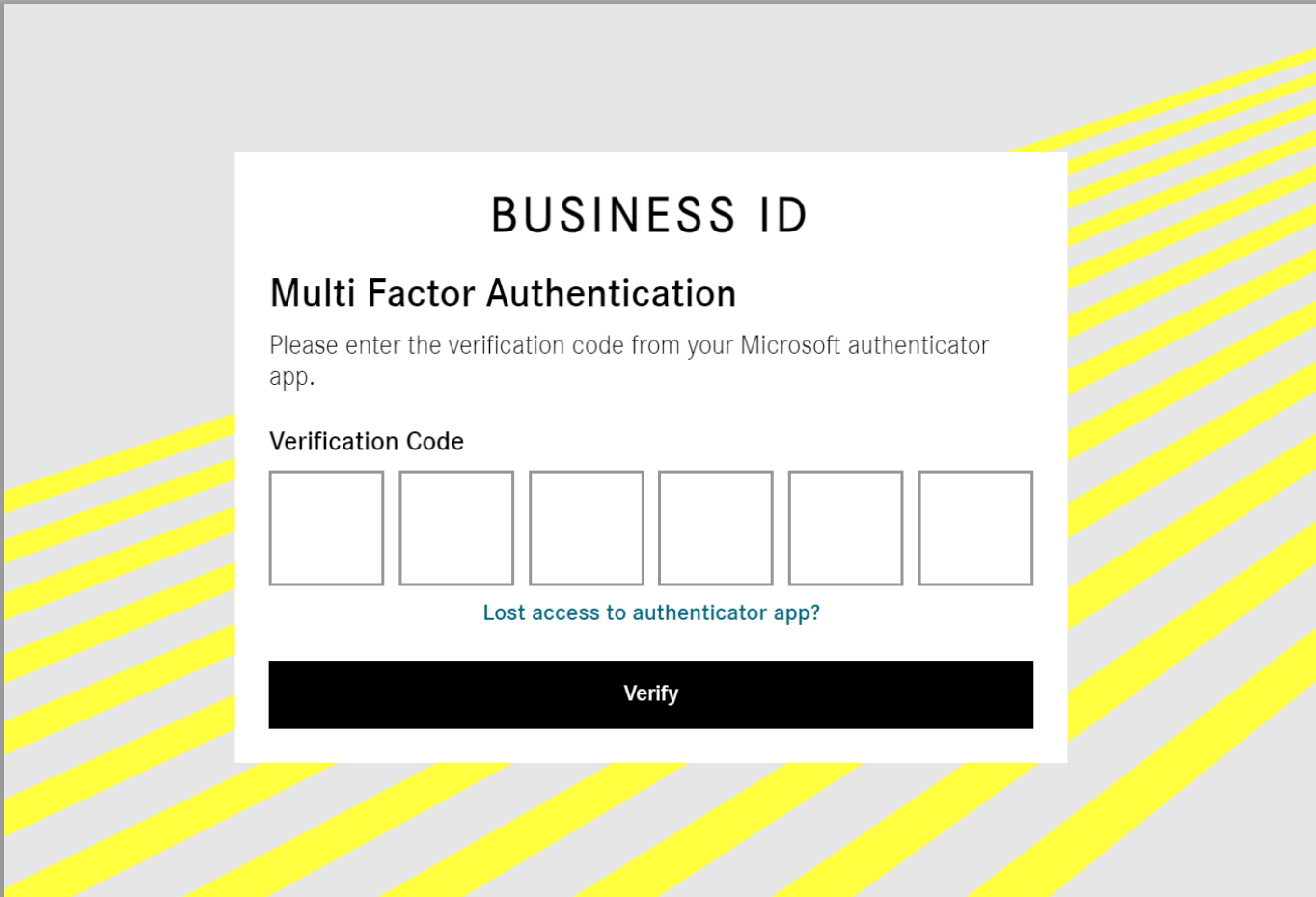
Email

Phone

Continue

Step 9: Enter your Multi-Factor Authentication Code

Enter your Multi-Factor Authentication code shown in the MFA App on your mobile device and click "Verify" to log in.



BUSINESS ID

Multi Factor Authentication

Please enter the verification code from your Microsoft authenticator app.

Verification Code

[Lost access to authenticator app?](#)

Verify

Congratulations!

Congratulations! You have successfully reset your password.